Mohammad Tavakkoli

(UI/UX Designer | Product Designer)

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Summary

I am a UI/UX designer with over 7 years of experience in various digital platforms, including responsive web pages, native apps, PWAs, and design systems. As an expert in collaborating with startup teams, I have successfully implemented UI/UX strategies that delivered improved user experiences for several projects across various industries through streamlined workflows and effective processes.

Professional Experience

1. UM-ProGuide (SaaS), United States | Dec 2024 - May 2025 (6 months)

Designed a web-based application as part of a digital solution for a research initiative aimed at increasing specialized awareness among patients and individuals undergoing prostate cancer screening at the University of Miami Miller School of Medicine. The project was implemented under the academic supervision of Dr. Hossein Sharifi, Urologic Oncology Fellow and Instructor at the University of Miami. It aimed to inform the target population (men), improve clinical workflow efficiency, and generate actionable data for analysis and decision-making.

2. Giftpals.com, United States | Dec 2022 - Nov 2024 (2 years)

Designed the interaction and user experience for a gifting and affiliate marketing website. Focused on creating a visually appealing and intuitive design to help users easily find and purchase gifts while exploring revenue opportunities. Optimized processes reduced usability testing errors to under 10%. Prototyped in Figma and collaborated closely with developers to streamline and improve implementation.

3. Motorproz.co.uk, United Kingdom | Sep 2023 – Feb 2024 (6 months)

Design of an MVP website for a platform focused on buying and selling pre-owned cars, as the initial milestone of a larger project. Simplified processes for diverse user groups while ensuring a visually appealing interface and compliance with legal guidelines. The final product met all client requirements and expectations.

4. Houmify.com, United States | Jan 2021 – Oct 2022 (1 year and 10 months)

Designed a digital solution to help users find real estate agents and connect with property owners, creating a competitive marketplace. Need to align with pre-existing platform designs, redesigned processes and improved user flows. Developed a prototype that integrated backend and database requirements.

- 5. Rayan Kavesh Hirkan | Feb 2020 Jan 2021 (1 year)
 - Served as both UI/UX and Product Designer for an application focused on municipal waste collection and recycling, designing two distinct Android apps for staff and users. Ensured a seamless user experience while coordinating closely with front-end developers.
 - Designed a comprehensive software solution for delivering medical equipment and services to homes via separate mobile apps for users and staff.

- 6. Post Bank of Iran, Iran | Oct 2009 Jan 2020 (10 years and 3 months)
 - Began my career as a UX Designer, leveraging prior experience with bank representative offices to analyze and refine processes for improved user and customer experiences. As a UX consultant for two years, implemented changes that led to a 60% increase in satisfaction among agents and clients, as reflected in survey results, earning commendation from senior bank managers
 - Branch boss and head of bank representative offices for 8 years
- 7. **Farniroo Sharq company, Iran |** Mar 2004 Feb 2009 (5 years) Macromedia Flash Senior Designer and Computer technical expert (Part-time)

Skills and technical Proficiencies

- User- Centered Design
 User Research
 Design system
 Wireframing
 Prototyping
- Mobile App Design Responsive web design Figma & FigJam Adobe XD Marvel App
- Adobe Illustrator and Adobe Photoshop (familiar) Balsamiq Wireframes Logo Design

Language

• English (Fluent) • Persian (native) • Portuguese (Basic)

Education

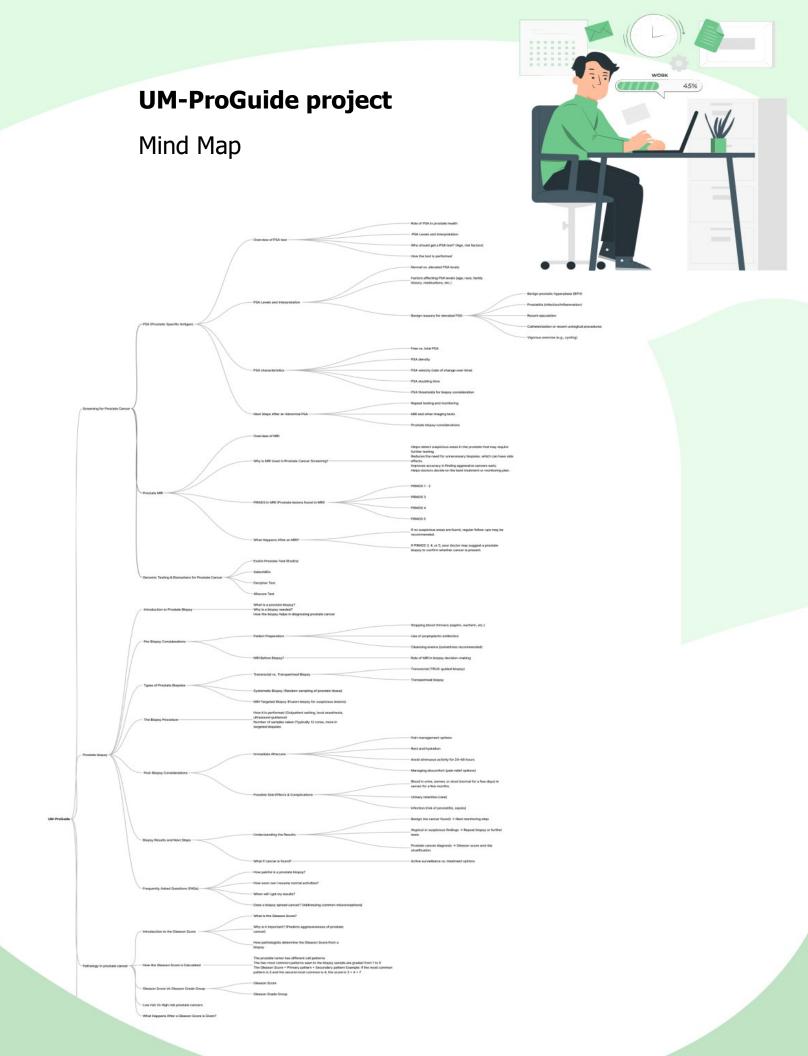
- Associate's Degree in Computer Science (Software Engineering)
- Bachelor's Degree in Computer Science (Hardware Engineering)

Professional Training and Certificates

- 2 Profesional Certificates UX/UI Design (Faculty of Entrepreneurship, University of Tehran)
- 3 Profesional Certificates of UX/UI Design (Google)
- 10 Profesional Certificates of UX/UI Design (Interaction Design Foundation IDF)
- User Creative Thinking (Imperial College London)
- 2 Profesional Courses of Adobe Tools (Iran Technical & Vocational Training Organization)

Additional Experience & Achievements

- Teaching graphic applications as a web-pages-design tool at Tehran Institute of Technology
- <u>Utilization of new technologies to improve the UX and Accessibility</u>
- Second place in the U.S. Endourological Society Logo Design Contest



Persona A true portrait of the user, before design takes shape David

Personal details • Age: 46

- · Education: Master's Degree in Medical Laboratory Science
- Occupation: Lab Technician
- · Location: Asheville, North Carolina
- Marital Status: Single
- · Financial Status: Moderate income, has private health insurance

Background & Lifestyle

- · Alex has a demanding job with long shifts, leaving little time for research. · He enjoys social gatherings and drinking, which may have contributed to his
- Alcoholic Fatty Liver Disease (AFLD).
- No history of radiotherapy or open surgery in the lower abdominal region.
 He primarily uses his smartphone for browsing and prefers quick access to relevant information.

Health Concerns & Motivation

- · Medical Symptoms: Experiencing weak urine flow, pelvic pain, and sexual dysfunction.
- · Diagnostic Process: His family doctor recommended a PSA test, which showed concerning results.

Why He Uses This Platform?

- Wants a quick way to understand his condition and available treatments.
- Prefers video explanations over long text-based articles.
- Seeks practical advice on treatment options before his next doctor visit.

Goals & Expectations

- · Get a clear explanation of his test results and what they mean.
- · Learn about next steps in diagnosis (e.g., biopsy, MRI)
- · Find treatment options and understand their side effects.
- Access a FAQ section for quick answers.

Challenges & Pain Points

- Limited attention span for reading long articles.
- Prefers video and audio content over text.
- · Needs an easy way to revisit previously accessed information.

User Behavior & Journey

- · How He Finds the Platform? Through an online search after getting his PSA test results.
- Preferred Navigation Method: Uses search functionality or smart recommendations from the homepage
- · Likelihood of Returning? Moderate depends on how guickly he finds useful information.

Key Takeaways for UX Design

· Alex prefers fast access to relevant content, favoring search and multimedia. · He would benefit from a way to revisit previously accessed information (e.g., history, saved articles, or recommended content).

Personal details

- Occupation: Retired Publisher
- Location: Miami, Florida
- Marital Status: Married, 2 children
- Background & Lifestyle
 - Martin is a retired publisher who enjoys fishing and reading historical books
 - He follows a structured routine and undergoes a full medical check-up twice a year.

 - · He is tech-savvy for his age and uses an iPad for reading news and browsing the
 - internet.
 - He prefers websites with larger text and clear navigation.
- Health Concerns & Motivation
 - Medical History: Diagnosed with adult-onset diabetes.
 - · Family History: His father passed away due to prostate cancer, making him highly concerned

Why He Uses This Platform?

- Wants a quick way to understand his condition and available treatments.
- Prefers video explanations over long text-based articles.
- · Seeks practical advice on treatment options before his next doctor visit.

Goals & Expectations

- · Learn about prostate cancer symptoms, diagnosis, and treatments.
- · Find lifestyle recommendations for better prostate health
- Avoid unnecessary visits to the doctor by accessing credible medical information. Easily access previously viewed topics without searching again.

Challenges & Pain Points

- · Struggles with complex medical terminology.
- · Finds some digital interfaces overwhelming and cluttered.
- · Prefers larger text and a straightforward navigation system.

User Behavior & Journey

- · How He Finds the Platform? Through his doctor's recommendation.
- Preferred Navigation Method: Uses the structured tree menu and prefers a step-bystep wizard.
- · Likelihood of Returning? High wants a way to bookmark or access previously viewed content easily

Key Takeaways for UX Design

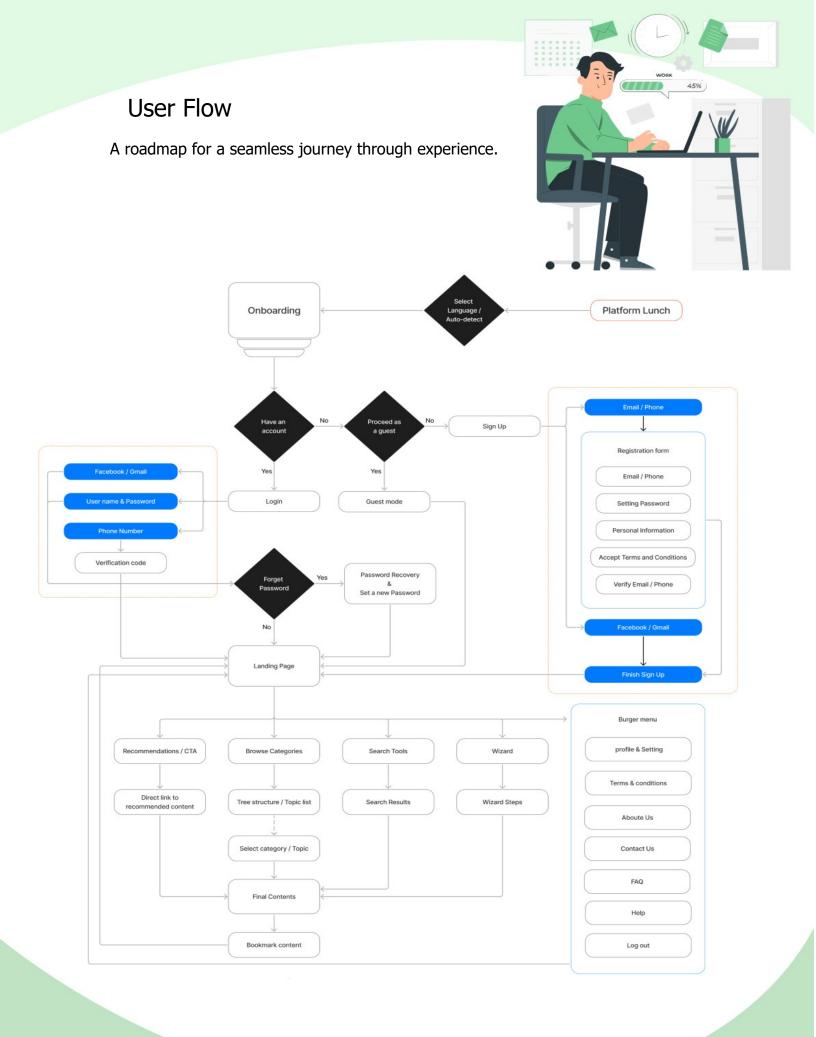
· Martin needs a structured, easy-to-navigate interface with clear explanations · He would benefit from a way to revisit previously accessed information (e.g., history, saved articles, or recommended content).

Robert

- Age: 71
- Education: PhD in Journalism

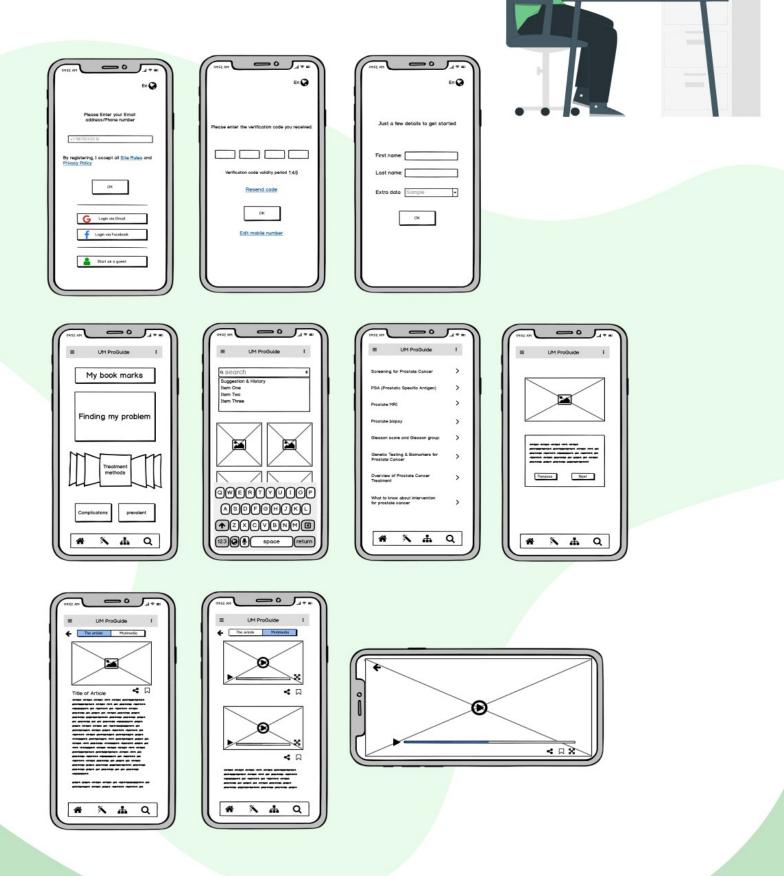
- · Financial Status: Has medical insurance (Medicare)

- · No history of open surgery in the lower abdominal region.
- · Previously underwent radiotherapy due to Graves' disease



Wireframe

The skeletal frame where ideas take structure before soul.

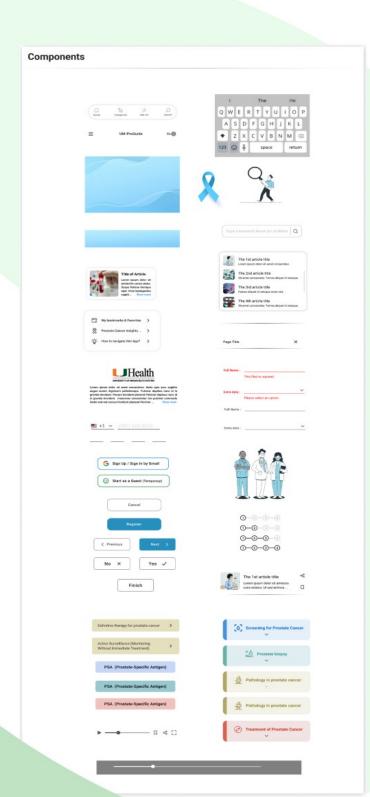


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UI Kit & style guide

The visual DNA that ensures flawless consistency.





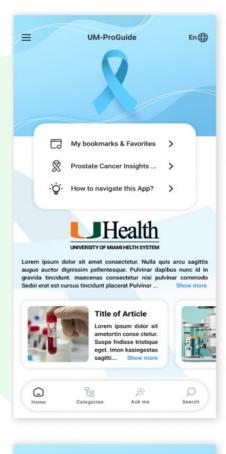
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cool/Gray-30	8016766	
coolGray-40	#12/760	
coolGrey 50	#578495	
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Card 2	#FF494D / 40%	
Card 3	#680377 / 40%	
Carl 4	8400404740%	
Card S	94048F7 / 40%	
Card 6	#406CFA / 40% #8464004 / 40%	

Responsive version

Beauty and function, on every screen and every size.







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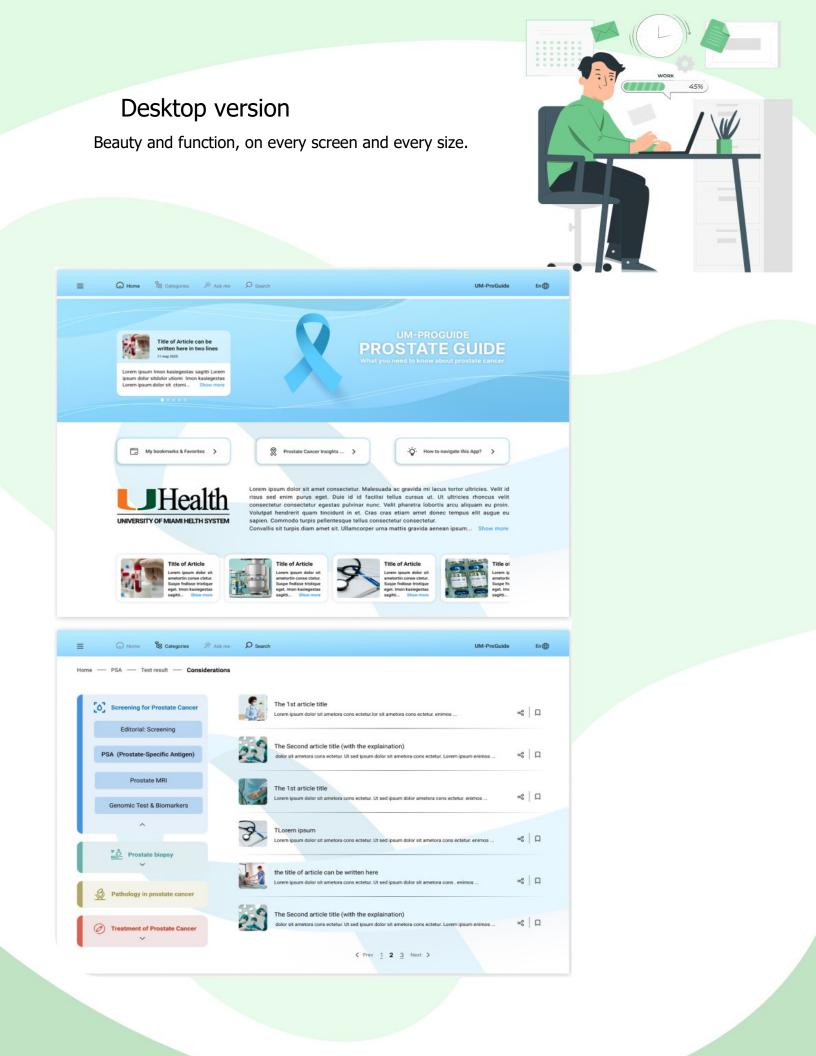


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Web Pages

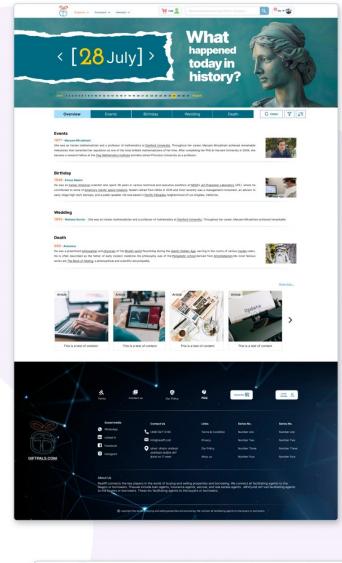
Sample web pages designed for the Giftpals affiliate marketing service.





Multiple Use

A sample of static web pages, including a landing page, a blog, and an AI-based user interface for Houmify.



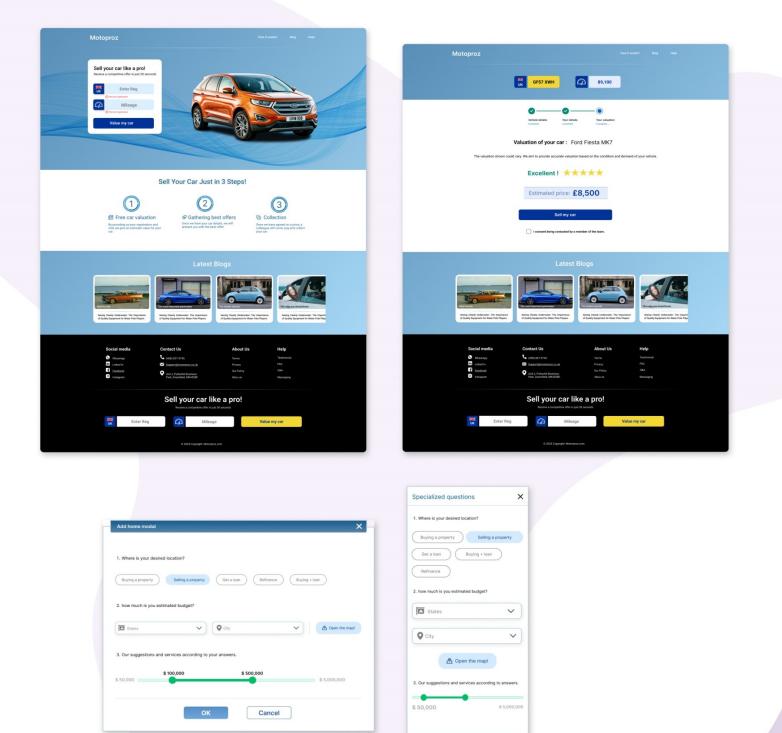




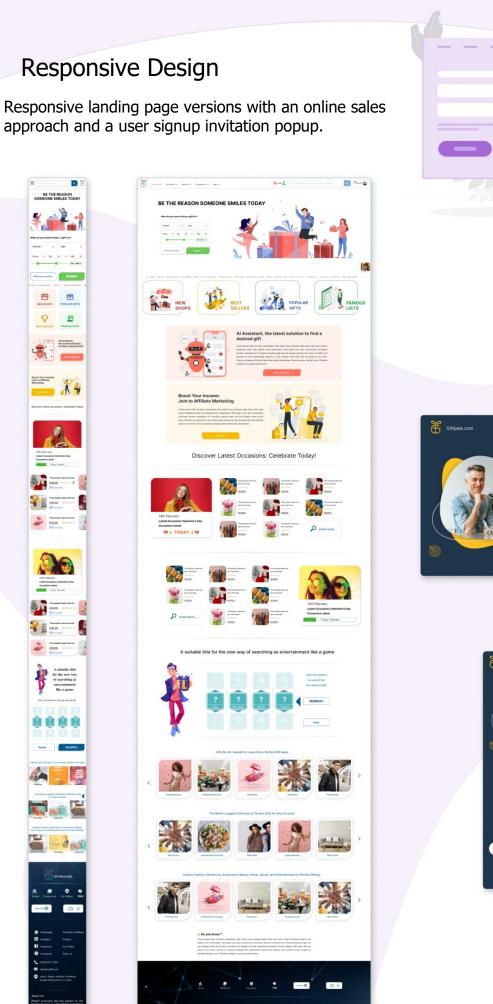
Simple and minimal

Dynamic page samples with minimalist design for Motoproze and responsive modal versions.





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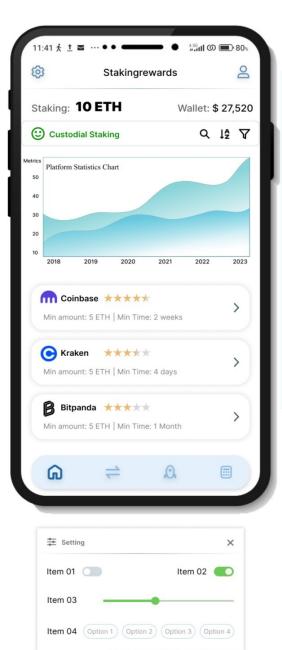


Native mobile App

A sample design of a native mobile application in the field of cryptocurrency.



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PWA, Web App

A sample design of a PWA and web app for providing local urban service solutions.



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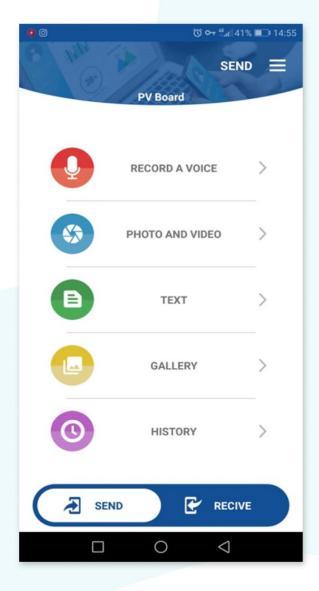
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Multifunctional platform

Part of the app design involves data sharing between the user's devices (mobile and tablet versions).





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First steps

The initial design includes service listing, sketches, and a structural chart with functional architecture.

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1- Gift page

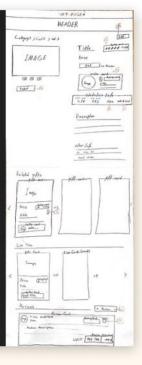
It's the Main page of Gyftpals where user can view single item(gift) details with it's related items and reviews.

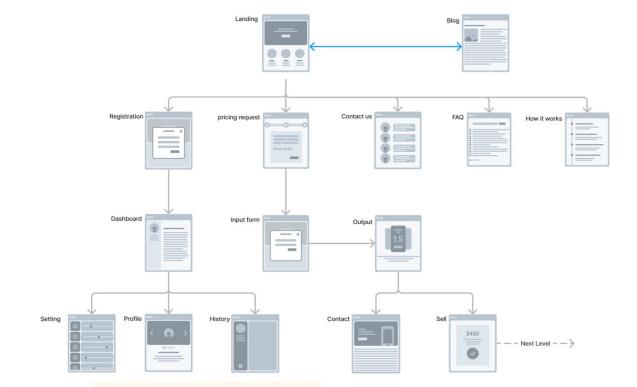
Common Cards:

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- Seller card (small) [2] •
- Review card [7] Statistics info [4] ٠
- •
- Rating card [3] •

Actions:

- Create gift modal [9] ٠
- Rating Details tooltip [3] ٠
- Report modal [4] .
- Share modal [1] •
- Add to list modal [2] •
- Create review modal[10] •





As a generalist

Project schedule time sheet for MVP (Minimum value product)

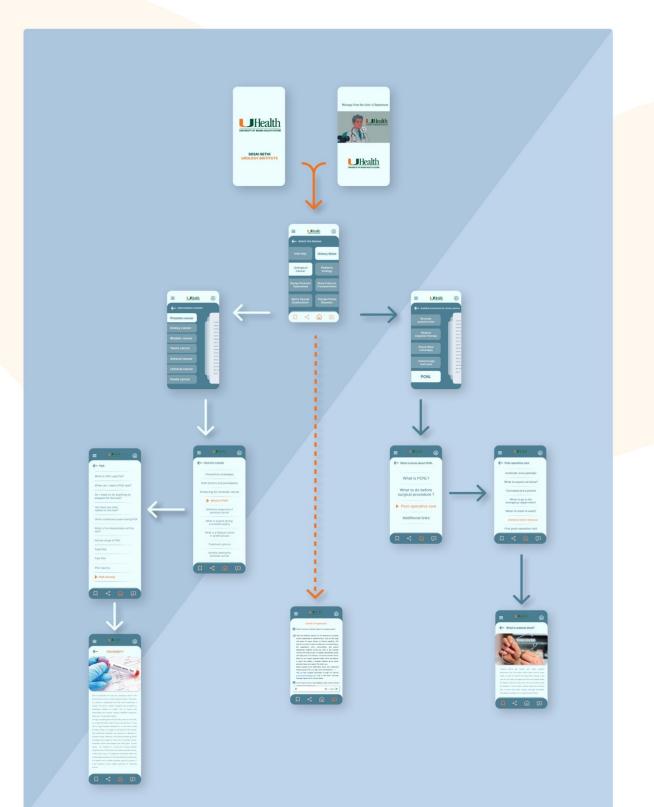




Overview

A preliminary sitemap based on prototypes of a user journey process and flow.

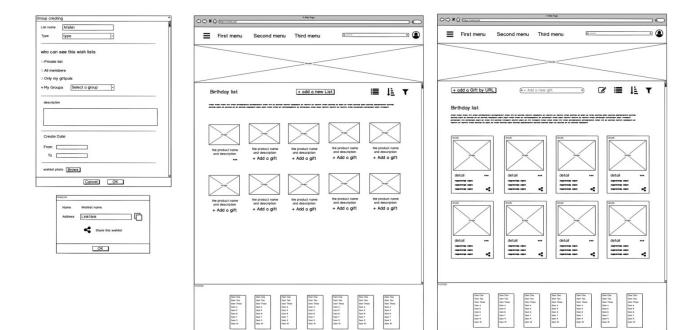




Initial blueprint

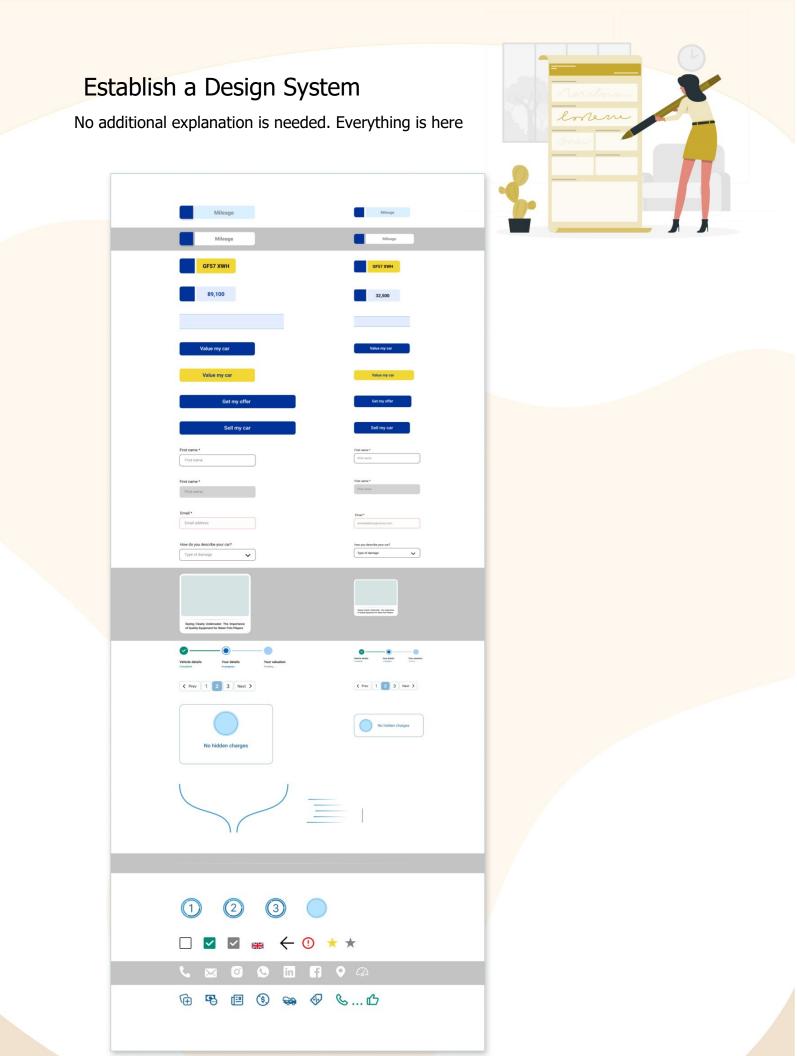
An example of an initial wireframe or low-fidelity version to usability test.





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Guideline

A good library can be like a friend by your side during all the critical moments of research.



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Logo Design Samples

Logo design is a short way a for long concept. Grphic design is atractive



Realiff.com









Pet Clinic



ELECTRICAL CONTRACTING INC.



Greenhouse